

Comparison Criteria	Collsoft	BrightPay
Functionality		
Revenue compatible	✓	✓
Software trial period	30 days	60 days
Intuitive user interface	✓	✓ 99% of clients rate us for ease of use
Benefit-in-kind tax compliant	✓	✓
Holiday & sick leave tracking	✓	✓
Costs across multiple cost centres	✓	✓
Wage auto processing	✓	✓
Cost centre analysis	✓	✓
Net to Gross	✓	✓
Re-open payslips	✓	✓
Payslips	Print and email	Print, email, access via employee portal; customisable payslips & bulk export to PDF
Reports	Standard report templates	Report writer - customisable reports
Integration	Nominal link to Intuit	Journal exports to Sage, QuickBooks & Xero
Pensions supported	PRSA, AVCs	PRSA, RBS, RAC & AVCs
Import/export of employee data to/from CSV file	✗	✓
Different pay dates for different employees within same pay period	✗	✓
Employees, Employers and Bureau self service	✗	Portal to manage holidays, sick leave and all employee information: Contracts of employment, training records etc.
Payroll processed by department, payment method, directorship, alpha grouping etc.	✗	✓
Employer wide calendar	✗	✓
Pricing (Licence costs) *excluding VAT		
Employer Licence: one employee	€150	Free
Employer Licence: unlimited employees	€150	€149
Bureau Licence: Unlimited employees and employers	€340	€299
Software Trial	30 Day Trial CD	60 Day Trial - Online download
Support		
Free Customer Support	✓ Phone & Email Support	✓ Phone & Email Support
Extended Customer Support Opening Hours to cater for PAYE Modernisation	✗ No listing on the website	Extended Opening Hours including mornings, evenings and Saturday hours from 17 th December until Saturday 16 th February (excluding Christmas week).
FREE product online demos	✗	✓
PAYE Modernisation training with Revenue	✗	Free CPD Accredited for Accountants
Customer Reviews		
Software Advice Reviews Software Review Website	No listing	★★★★★ 5 out of 5 - 264 Customer Reviews
Customer Testimonials	No customer testimonials page listed on the website	BrightPay Customer Testimonials
2018 Payroll Awards	✗	Winner 2018 Payroll Software Product of the Year
Capterra Reviews Software Review Website	No listing for payroll	★★★★★ 5 out of 5 - 262 Customer Reviews
Customer Satisfaction Rating	Unknown	99% Customer Satisfaction Rating

99%
customer satisfaction rating

99%
recommended BrightPay

99%
satisfaction rating for customer support

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