

Comparison Criteria	Big Red Book Payroll	BrightPay
<b>Functionality</b>		
Revenue Compatible	✓	✓
Rollback Payruns	✓	✓
Import Time Sheets	✓	✓
Pay periods	Weekly, fortnightly, monthly	Weekly, 4 weekly, fortnightly, monthly
Payslip distribution	Print & email	Print, email, access via employee portal; customisable payslips & bulk export to PDF
Reports	Report Writer	Report Writer - customisable reports
Cloud Self Service Portal	✗	Cloud Self Service Portal - online payslips, employee smartphone app, annual leave management tool, cloud reporting & 24/7 online access.
<b>Pricing (Licence costs)</b> <span style="float: right;">*excluding VAT</span>		
Employer Licence: one employee	Payroll Lite €109	Free
Employer Licence: unlimited employees	Payroll Plus €159	BrightPay Standard €149
Bureau Licence: Unlimited employees and employers	Payroll Bureau €509	BrightPay Bureau €299
<b>Support</b>		
Free Customer Support	✓ Phone & Email Support	✓ Phone & Email Support
Extended Customer Support Opening Hours to cater for PAYE Modernisation	✗ No listing on the website	Extended Opening Hours including mornings, evenings and Saturday hours from 17 <sup>th</sup> December until Saturday 16 <sup>th</sup> February (excluding Christmas week).
FREE product online demos	✗	✓
PAYE Modernisation training with Revenue	✓ €149 per person	✓ Free CPD Accredited for Accountants
<b>Customer Reviews</b>		
Software Advice Reviews   Software Review Website	No listing	★★★★★ 5 out of 5 - 264 Customer Reviews
Customer Testimonials	No customer testimonials page listed on the website	<b>BrightPay Customer Testimonials</b>
2018 Payroll Awards	✗	Winner 2018 Payroll Software Product of the Year
Capterra Reviews   Software Review Website	No listing for payroll	★★★★★ 5 out of 5 - 262 Customer Reviews
Customer Satisfaction Rating	Unknown	99% Customer Satisfaction Rating

99%

customer satisfaction rating

99%

recommended BrightPay

99%

satisfaction rating for customer support

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